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ProfessionalEdition

## Customer Installation Report Minnesota University

July 6, 2005

A fully accredited academic institution offering varied course studies in health sciences.

The institution is a long-time client of our VAR and has a complex Web site made up of one external Web site and two internal Web sites. The VAR was contracted by the IT Department to perform a Web security assessment. Almost immediately, the assessment discovered a *serious SQL Injection vulnerability*, which is used by attackers to access databases and modify or delete information. Our VAR was able to bypass authentication and gain access to student information including, addresses, class schedules, transcripts and *Social Security Numbers*.

*Our VAR put together a short video demonstrating how authentication could be bypassed and allow access to sensitive information using a standard Internet Explorer Web browser.*

The following day the video was played for the university CIO. It had an immediate and powerful impact. She clearly wanted to fix the vulnerability as quickly as possible and was convinced that **webApp.secure** was the obvious solution.

*Within 20 minutes of getting the "go-ahead" to install **webApp.secure** on their primary server, it was up and running. Their external Web site was off-line for less than one (1) minute during the installation process. In fact, after our technician completed the installation for the second Web site, with the System Administrator (SA) noting the process, the SA installed the last site on his own, despite not having heard about Application Firewalls. In total, two (2) installs took less than 15 minutes to complete. The System Administrator was overheard telling his boss, "This is cool software!"*

Our technician is convinced after his experience with the university's System Administrator, that only a very small amount of training is required for Customer and VAR technicians to quickly become self-sufficient at installing **webApp.secure**. The site is now absolutely protected and secure.



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